Terms and Conditions of Hire

We have a small number of static caravans available for hire. Our holiday accommodation is designed for couples and families in mind therefore we do not accept bookings for under 25's or group bookings. We reserve the right to retain the keys for accommodation if this condition is contravened. The Hirer shall not pass his/her booking to another party.

Please treat your accommodation with care so that others may continue to enjoy them. Guests will be held responsible for the accommodation, and are liable for any damages to the property and its contents, if this does occur you will be charged.

Your Booking

A non-refundable deposit is required on booking equivalent to one night stay. The balance will be payable 4 weeks prior to arrival. Should you need to change the dates this must be done **30 days prior to arrival**, please note there may be a difference in cost.

Any bookings amended within 30 days prior to arrival will not be offered a refund due to demand. We can however offer a credit note that must be redeemed within 12 months of the date issued..

<u>Arrival</u> – Accommodation will be available from 3pm, if you expect to arrive after 5pm please contact us by phone or email to make arrangements.

<u>Departure</u> – Please vacate the accommodation by 10.30am on morning of departure.

Non arrival – Unclaimed accommodation will be treated as a cancelled booking at 10am on the following day of your holiday start date. Any payment made will not be refunded.

Premium 2 bed caravan hire sleeps 4-6

12 foot wide Central Heated & Double Glazed Fridge/freezer, kettle, toaster, Microwave Crockery and cutlery are provided DVD player and Flat screen TV in lounge Sofa Bed in lounge

Premium 3 bed caravan hire sleeps 6-8

12 foot wide slightly longer & more luxurious C/H & D/G Fridge/freezer, Kettle, toaster, Microwave Crockery and cutlery are provided DVD player and Flat screen TV in lounge Sofa bed in lounge

Gas and electricity is included in the price.

Items you will need to bring

Please note duvets and pillows together with sheets and covers are not provided.

Washing up items for kitchen, toilet rolls, toiletries and towels, hairdryer etc.

Hire items - Very limited availability so please confirm on booking should you require these items Highchair, travel cot (please note cots are for children under 2 ½)

Pets – We are a pet friendly site however we cannot accept pets in our hire vans

Please note: We have a strictly no smoking policy on all our Hire Vans.