

Terms and Conditions of Hire

We have a small number of static caravans available for hire. Our holiday accommodation is designed for couples and families in mind therefore we do not accept bookings for under 25's and same sex group bookings. We reserve the right to retain the keys for accommodation if this condition is contravened. The Hirer shall not pass his/her booking to another party.

Please treat your accommodation with care so that others may continue to enjoy them. Guests will be held responsible for the accommodation, and are liable for any damages to the property and its contents, if this does occur you shall be charged.

Your Booking

A 25% non-refundable deposit is required on booking, your balance is due 4 weeks prior to arrival. **Please make sure you take out insurance as we do not provide refunds.** If guests need to change the dates they must do so **30 days prior to arrival** and pay any difference in price. **NO refund** will be given if the newer price is lower than the original.

Any bookings amended within 30 days prior to arrival will not be offered any refund, however we may offer a credit note that must be redeemed within 12 months of date issued.

Arrival – Accommodation will be available from 3pm, if you expect to arrive after 5pm please call reception to make arrangements. Hire van must be vacated by 10am on morning of departure.

Non arrival – Unclaimed accommodation will be treated as a cancelled booking at 10am on the following day of your holiday start date.

Premium 2 bed caravan hire sleeps 4-6

12 foot wide Central Heated & Double Glazed
Fridge/freezer, kettle, toaster, Microwave
Crockery and cutlery are provided
DVD player and Flat screen TV in lounge

Premium 3 bed caravan hire sleeps 6-8

12 foot wide slightly longer & more luxurious C/H & D/G
Fridge/freezer, Kettle, toaster, Microwave
Crockery and cutlery are provided
DVD player and Flat screen TV in lounge

Gold 2 bedroom caravan hire sleeps 4-6

New 12 foot wide Central Heated & Double Glazed luxurious caravan
Fridge/Freezer, Kettle, toaster, Microwave
Crockery and cutlery are provided
DVD player and Flat screen TV in Lounge
Sofa bed in the Lounge

All Duvets and pillows are provided, but you will need to bring bed linen.

Gas and electricity is included in the price.

Items you will need to bring

Washing up items for kitchen, toilet rolls, toiletries and towels, hairdryer and bed linen.

Hire items - Highchair, travel cot £10 each p/w (please note cots are for children **under 2 ½**)

We have a strictly no smoking policy on all our Hire Vans.

Pets - Unfortunately we do not accept pets in our hire vans, with the exception of Registered Assistance dogs for the disabled, however you will notice that Caravan Owners are allowed pets.